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Dell recommends Windows® XP Professional

System Service Options

Our service and support coverage can enhance your peace of mind after the sale, help you focus on core business goals and help keep repair costs low.

Because different businesses have different needs, standard and optional coverage differs according to product line. View the tables below to learn more about the coverage available for Dell servers, storage and networking products. Click highlighted terms for more information.



Want to review and learn more about extending or enhancing your limited warranty and service contract for your current system?

Use our [Warranty and Service Contract Website](#).

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- [View OptiPlex™ Desktops](#)
- [View Dell Precision™ Workstations](#)



Dimension™ Desktops

Coverage may vary per model and offerings may change. View product details for specific model information. Click highlighted terms for a definition or description.

	Availability of Phone Hardware Warranty Support	Type of On-Site Service¹	Gold Technical Support
Economy Plan (standard)	Length of term	Next-Business-Day¹	
Business Standard Plan (enhanced protection)	Length of term	Next-Business-Day¹	✓


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OptiPlex™ Desktops


Coverage may vary per model and offerings may change. View product details for specific model information. Click highlighted terms for a definition or description.

	Availability of Phone Hardware Warranty Support	Type of On-Site Service ¹	Gold Technical Support
Economy Plan (standard)	Lifetime	Next-Business-Day ¹	
Business Standard Plan (enhanced protection)	Lifetime	Next-Business-Day ¹	✓
Business Essential Plan (maximum protection)	Lifetime	Same-Day ¹	✓

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 **Dell Precision™ Workstations**
Coverage may vary per model and offerings may change. View product details for specific model information. Click highlighted terms for a definition or description.

	Availability of Phone Hardware Warranty Support	Type of On-Site Service ¹	Gold Technical Support
Economy Plan (standard)	Lifetime	Next-Business-Day ¹	
Business Standard Plan (enhanced protection)	Lifetime	Next-Business-Day ¹	✓
Business Essential Plan (maximum protection)	Lifetime	Same-Day ¹	✓

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¹ Service may be provided by third-party. Technician will be dispatched if necessary following phone-based troubleshooting. Subject to product availability, geographical restrictions and terms of service contract. Service timing dependent upon time of day call placed to Dell. U.S. only.

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